

KURMI PROVISIONING SUITE OVERVIEW

Simplify UC&C Management: Automate, Integrate, Stay in Control

Managing disparate unified communications and collaboration (UC&C) systems is tedious and error-prone, often eating up valuable time from highly skilled employees. Kurmi untangles multivendor UC&C environments—even bridging the gap with corporate IT—providing a centralized platform to automate processes, synchronize systems, and streamline administration. No matter how your business evolves, Kurmi keeps everything connected and under control.

Get a grip on your UC&C ecosystem.

Gain visibility across your environments, save time, confidently delegate day-to-day tasks, and be ready for tomorrow.



Overcome Sprawl

Manage UC&C, contact centers, and third parties from a single platform.



Enhance Security

Tailor admin permissions, audit changes, and schedule access.



Boost Efficiency

Automate user, resource account, and phone number management.



Future-Proof

Adopt new technologies and scale seamlessly, ensure synchronicity.

Create seamless interoperability for UC&C, CX, & IT.

Trigger workflows from an ITSM, HRIS, Directory, or another system using Kurmi's API.









Read & write to UC&C systems, contact center and customer experience platforms, SBCs, compliance recording, E911, etc.

















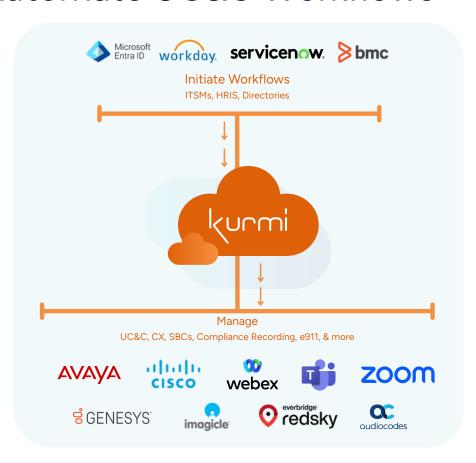


KURMI PROVISIONING SUITE USE CASES

Centralize and Automate UC&C Workflows

Managing a multi-vendor unified communications ecosystem can be tedious, requiring the same information to be entered in various, disparate platforms.

Kurmi automates
management across UC,
contact center, SBCs,
compliance recording, e911
—eliminating the need to
log into multiple portals.
Plus, integrate with your
corporate IT systems for
zero-touch administration.



Check off your to-do list faster and from a single platform.

USER LIFECYCLE MANAGEMENT

Simplified voice provisioning, license assignment, routine changes, and more.

BULK OPERATIONS

Advanced filtering, user updates en masse by department, region, etc.

MIGRATION

Tailored approaches plus visibility across all systems during the transition.

MULTI-VENDOR MANAGEMENT

Centralized platform for UC&C, CX, and third-party solutions.

PHONE NUMBER MANAGEMENT

Real-time extension/DID availability and customizable range assignment rules.

DELEGATION

Highly configurable role-based access control and tracking for auditing.