

FLOW OVERVIEW

Simplify UC&C Management: Automate, Integrate, Stay in Control

Managing disparate unified communications and collaboration (UC&C) systems is tedious and error-prone, often eating up valuable time from highly skilled employees. Flow untangles multi-vendor UC&C environments—even bridging the gap with corporate IT—providing a centralized platform to automate processes, synchronize systems, and streamline administration. No matter how your business evolves, Flow keeps everything connected and under control.

Get a grip on your UC&C ecosystem.

Gain visibility across your environments, save time, confidently delegate day-to-day tasks, and be ready for tomorrow.



Overcome Sprawl

Manage UC&C, contact centers, and third parties from a single platform.



Enhance Security

Tailor admin permissions, audit changes, and schedule access.



Boost Efficiency

Automate user, resource account, and phone number management.



Future-Proof

Adopt new technologies and scale seamlessly, ensure synchronicity.

Create seamless interoperability for UC&C, CX, & IT.

Initiate workflows from enterprise IT systems using Flow's API.



Microsoft
Entra ID



servicenow



Manage, read & write to UC&C systems, contact center platforms, SBCs, compliance recording, E911, and other ecosystem tools.



zoom

AVAYA

GENESYS



Ready to streamline your UC operations?

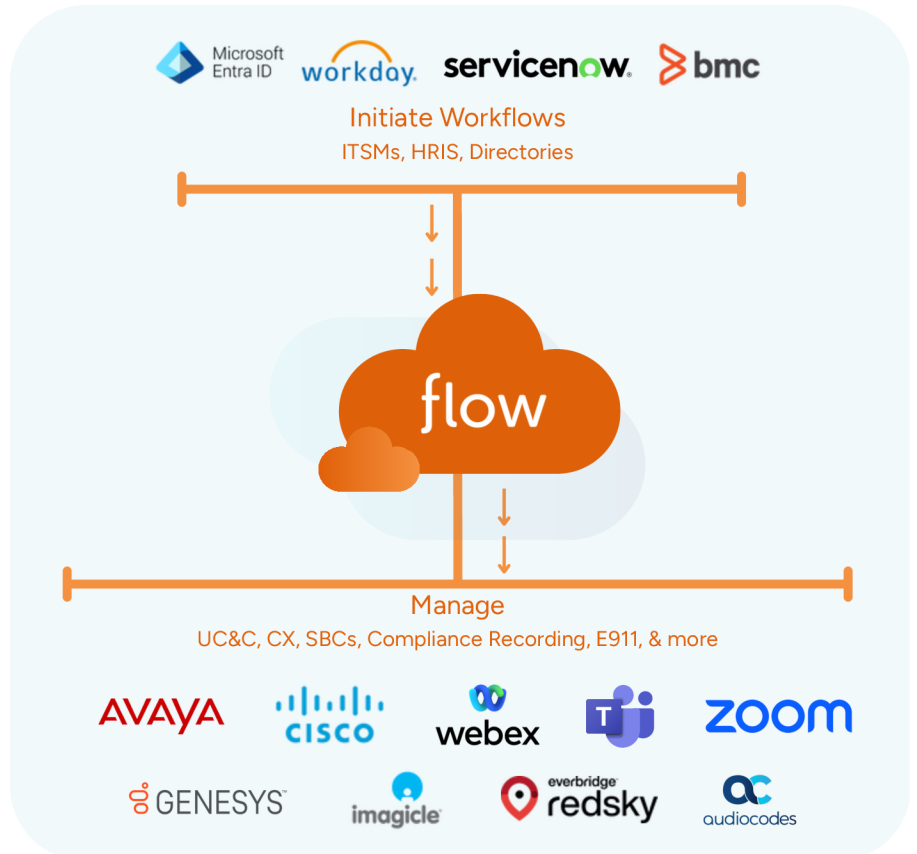
Schedule a customized Flow demo: contact-us@kurmi-software.com

FLOW USE CASES

Centralize and Automate UC&C Workflows

Managing a multi-vendor unified communications ecosystem can be tedious, requiring the same information to be entered in various, disparate platforms.

Flow automates management across UC, contact center, SBCs, compliance recording, e911 —eliminating the need to log into multiple portals. Plus, integrate with your corporate IT systems for zero-touch administration.



Check off your to-do list faster and from a single platform.

USER LIFECYCLE MANAGEMENT

Simplified voice provisioning, license assignment, routine changes, and more.

BULK OPERATIONS

Advanced filtering, user updates en masse by department, region, etc.

MIGRATION

Tailored approaches plus visibility across all systems during the transition.

MULTI-VENDOR MANAGEMENT

Centralized platform for UC&C, CX, and third-party solutions.

PHONE NUMBER MANAGEMENT

Real-time extension/DID availability and customizable range assignment rules.

DELEGATION

Highly configurable role-based access control and tracking for auditing.

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